



Order Processing Options

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1. Introduction

This document provides describes the various methods for order processing for the Brissi ecommerce site.

The specification is based upon:

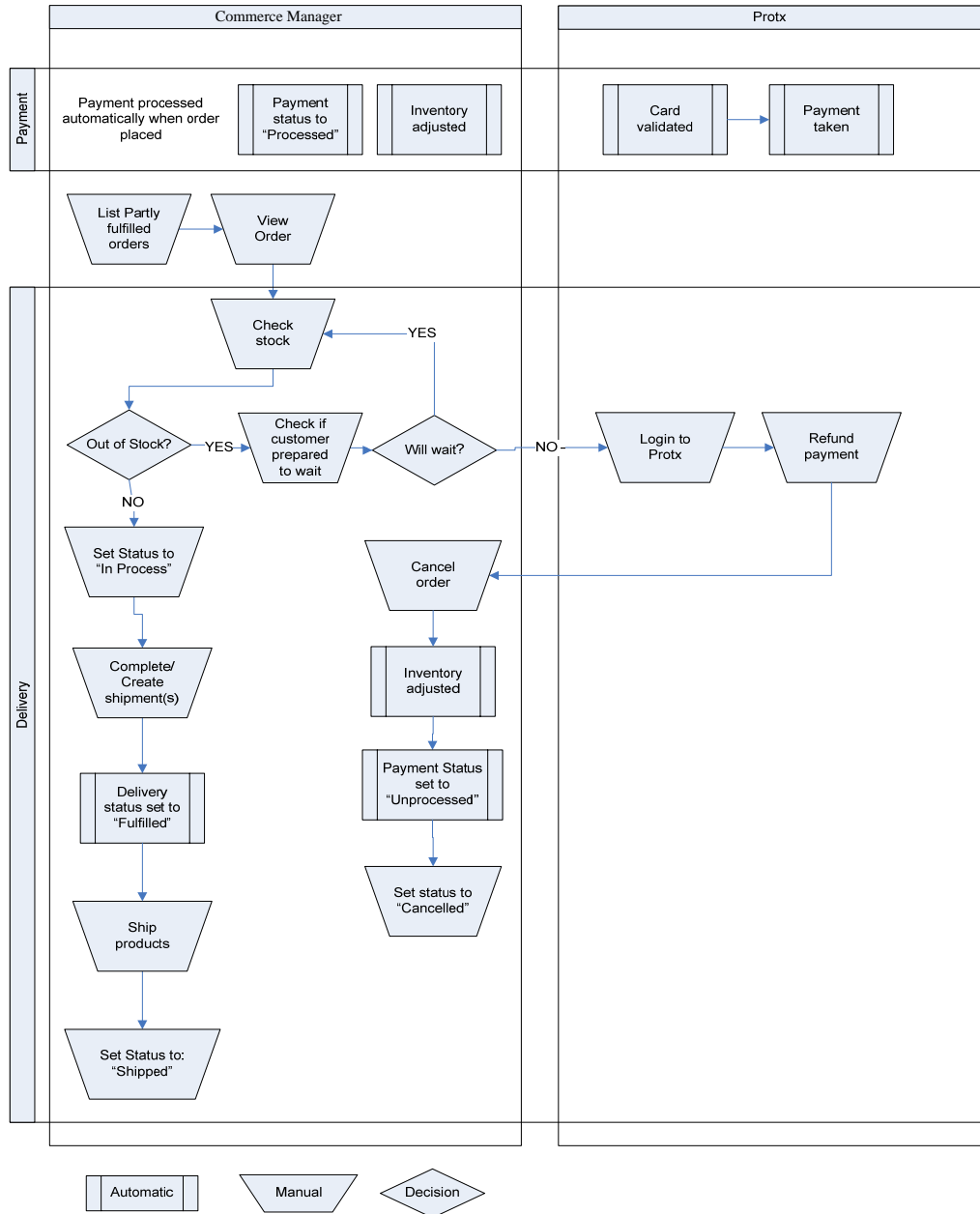
1. The MediaChase Commerce Manager functionality & framework
2. Protix VSP Direct payment processing system

References

VSP Direct Protocol & Integration Guide v2.22

2. Standard order process

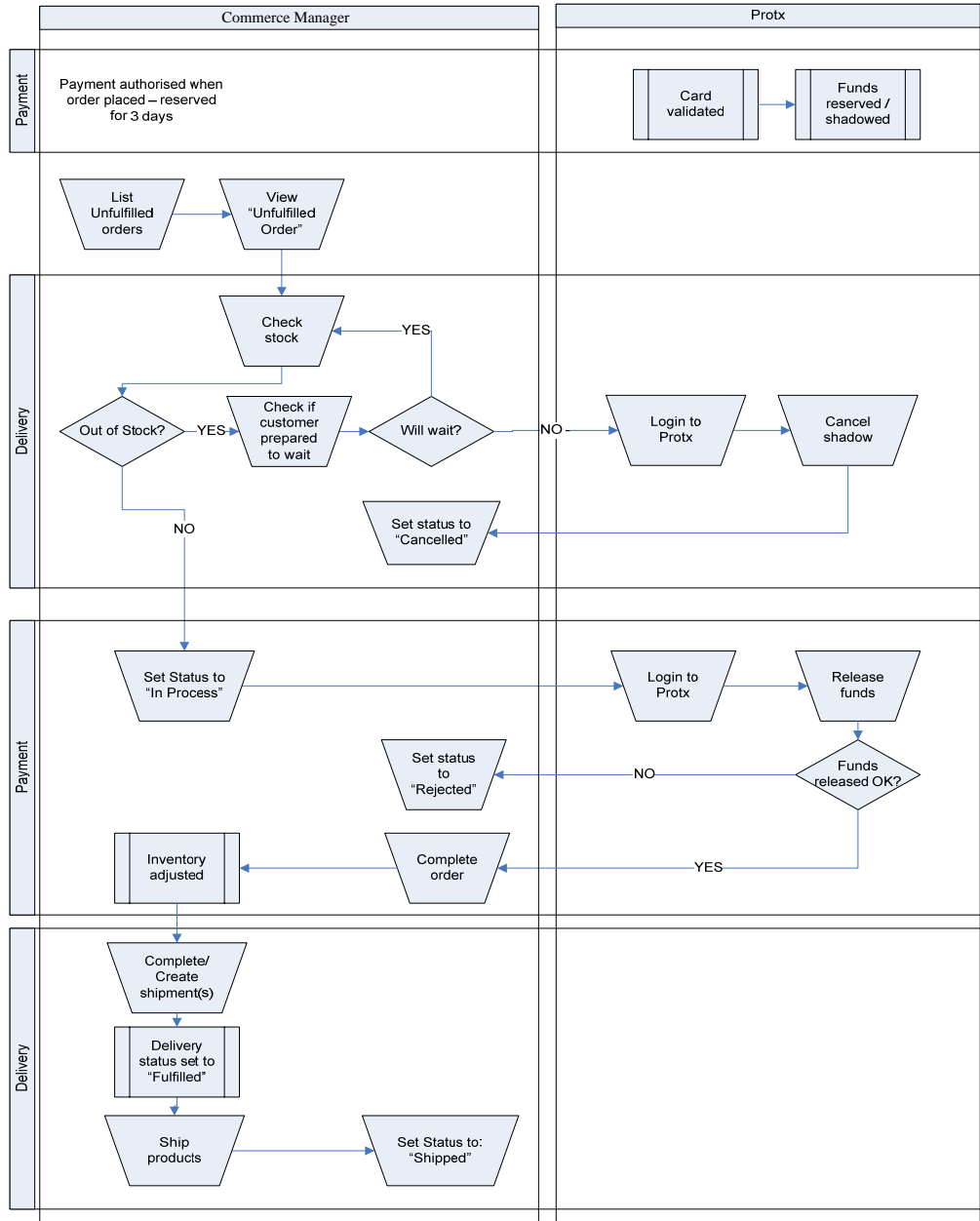
This is the simplest & default method of order processing for both the MediaChase framework & Protx. Funds are taken from the customers card when the order is placed.



- Payment processing is handled automatically behind the scenes, when the order is placed. If payment cannot be taken, the order is not allowed to be made.
- The operator will need to manually log into the Protx system to refund orders if Brissi is out of stock, and the customer is not prepared to wait. Bank charges will already have been incurred.

3. Defer & Release order process

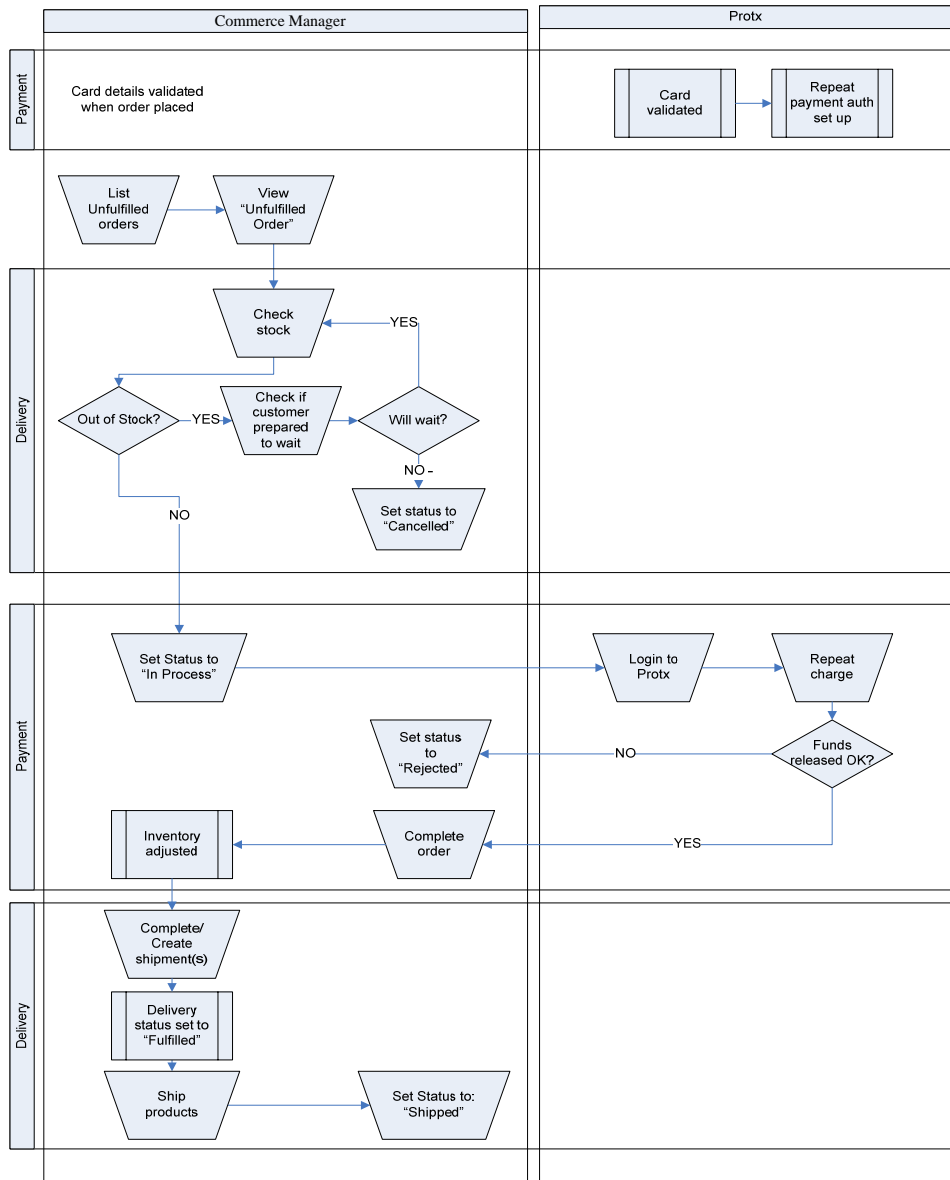
In this process funds are reserved (shadowed) on the customers card, and released if the items are in stock. Funds can only be reserved for 3 days.



- Must manually login into Protx to release funds for every order.
- Must process order within 3 days, or shadow will expire. Will then need to either cancel order, or contact customer & ask for new payment details.

4. Authorize & Repeat bill order process

In this process the card is validated, and the ability for repeat payments to be made upon order. A repeat bill is made if the items are in stock, but there is no guarantee that enough funds are available on the card when this is done.



- Must manually log into Protx to bill for every order
- Repeat bill might fail due to not enough funds on card. Either cancel order, or contact customer and bill again once they have funds. It is also possible to repeat bill for a different amount.